



# **WizePanel™ Installation**

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## 1 Introduction

This document describes common problems which may occur during software installation.

## 2 Authentication

By default, the user “user” has no password.

```
User: user  
Password:
```

User and password can be set in `wpserver/conf/wpserver.properties`. There should be two lines at the end which look like this:

```
wpserver.http_login_user=user  
wpserver.http_login_password=
```

**The server must be restarted after changing this file.**

## 3 MS Windows Server

Installation cannot set the correct rights for the installation directory. After the installation you must set these rights manually.

## 4 Searching for Dispatchers

In case you cannot see any dispatchers in the Server-Explorer editor, you can add dispatchers by hand. You need to know its IP address.

Check if your firewall settings block any Java application.

## 5 License

The license file is a simple text file. Either, installed during the installation process or manually by copying it into the installation directory as `license.txt`.

## 6 Windows Service

Directory `bin/` contains batch scripts to install and uninstall the WP-Server as a Windows service. The service will be named "WP-Server".

**You must be running these scripts as administrator.**

Use **install\_service.bat** to install the service and **uninstall\_service.bat** to remove it. You will need to start the service manually after installation. Click right on the script and select "Run as administrator".

## 7 WizePanel Templates Configuration

WizePanels can be run in two modes as

- Single event
- Multiple events.

To turn on the single event mode only the No-Event and the Single-Event template must be specified. Multiple-Events template must be empty. This mode shows the current events using the Single-event template and the No-event template otherwise.

Specifying the Multiple-events template allows to display more than one event at a time. If you specify the single event template as well and there are no events in the future, this one will be used.

## 8 History

- Artur Wiebe, 16.08.2013 – Initial Version